

**To:** Users of RxDME2000 and DMEFree Software

**Subject:** To all users of RxDME2000 and DMEFree - Software upgrade NPI processing

**Importance:** High

**NPI is just around the corner! Do you have your NPI#? Although there are lots of talk regarding extensions and readiness, we feel you need to be ready now.**

With that in mind please review the following from the DMEFREE clearinghouse.....

### **1. Identify your version**

If you are using RxDME2000 (our bigger system) you must be using version 2.16.

If you are using DMEFREE (our smaller program) you must be using version 3.25

*If you are not using one of the above versions please contact our office!*

### **2. You need this small Upgrade**

The following links are for a small update to your software which will replace the "Prepare" module and allow for NPI claim processing.

If you use DMEFree version 3.25 click this link.

<http://www.dmefree.com/files/DMEFELF325A.EXE>

If you use RxDME2000 version 2.16 click this link

<http://www.dmefree.com/files/DMEELF216C.EXE>

When you are prompted to OPEN or Run , select Run once the download is on your computer, you would change the 'destination folder' if needed and click UNZIP to install. that's it!

If you need assistance contact us at [support@dmefree.com](mailto:support@dmefree.com)

### **Where is your software?**

*If you are using DMEFree version 3.25 your default folder is C:\DMEFREE*

*If you are using RxDME2000 version 2.16 your default folder is C:\RXDME2*

*if you have your software in another folder, right click on the icon you start the program with and write down the properties.*

### **3. Send us your NPI# today!**

**Please send us your NPI# as soon as possible, send to [support@dmefree.com](mailto:support@dmefree.com) , please identify your company as well.**

Thank you,

Mike Feldman [Support@dmefree.com](mailto:Support@dmefree.com)

PC Solutions / DMEFree Voice 860 974 1156 Fax 860 974 1886 [Support@dmefree.com](mailto:Support@dmefree.com)

Home page: [DMEFREE.COM](http://DMEFREE.COM)

