

DME Notes



P.C. Solutions

May 24, 2005

Important information for DMEFree & RxDME2000 users

DMEFree Version 3.23 now available

3.23 is an interim update that resolves several problems including;

Last names using an ‘ apostrophe such as O’Day were causing a data switching problem. This version alerts user to not use ‘ apostrophe.

DMEFree once again is usable with lower screen resolution 800x600. We still recommend 1024 x 768 for best visual performance.

DMEFree current version is 3.23

RxDME2000 current version is 2.12

Updates are available by clicking on “Check for Updates” in your software programs. Or by sending an email to Support@dmeffree.com with your company name and version number.

***Free upgrades for customers that maintain an active support subscription**

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Vacation Schedule 2005

The office of PC Solutions / DMEFree will be closed from Friday June 17th through Tuesday July 5th 2005.

Note: If you require Support please Send an Email first to:

Support@Dmefree.com

During this two week period the office is run remotely. Support will conducted by email. Please provide as much detail as possible so that we may get you a prompt and correct response. Many times the tech on call will respond with an hour or so. All efforts will be made to respond within 24 hours.

Claims will be processed daily using the following modified schedule:

All DMERC , Medicaid and Commercial Claims will be transmitted at 9pm est. daily

All reports should be in your email by 6am est.

More support info on next page

Past newsletters can be found at www.dmeffree.com “Select Existing users, Select What's New”



*The following support offerings and tools are available free on our website
WWW.DMEFREE.COM*

Activation codes - If your software expires!

Knowledge base - Answers to common questions or problems - searchable!

Manuals - Step by Step Documentation Downloadable or accessible right on the web page!

Training Videos - Like watching TV! Step by Step How to presentations -DMEFree only, but many applicable to RxDME2000

Informative **Newsletters** on the 'What's New' web pages

Need a Upin, Procedure Code Free Data!

[Click Free Data on our Home page](#)

Free Medicare Databases lookup
DMEPOS procedure codes, modifiers and allowable for every state!

ICD-9 Diagnosis lookups

Remittance Advice Remark codes

Free searchable ICD-9 database 2004

Physician UPIN searchable lookups

DMEFree interfaces with One Touch M.A.P. Medicare Assignment Program

The OneTouch Medicare Assignment Program (OneTouch M.A.P.) is for pharmacies that accept Medicare assignment, and are interested in trade discounts on OneTouch® Test Strips sold to Medicare recipients with diabetes.

DMEFree and RxDME2000 software is the only HME billing system with an interface to the Allwin Online Adjudication network. This opens the opportunity for pharmacies that want to keep all their billing in the DMEFree software programs and gain access to the discounts offered by OneTouch.

This also allows you to start sending MSP (Medicare Secondary Claims) thru the online network.

There is a \$25.00 monthly minimum for above services.

Uploading claims to DMEFree Clearinghouse

The automatic Secure FTP upload makes sending claims easy. We want to remind you in order to make FTP transmit in an encrypted secure way, you must install SafeTP20. Check to make sure SafeTP is installed by clicking Start, Programs and look for SafeTP. If it is not installed please drop us a note at Support@dmeffree.com



NPI—National Provider Identification

Just released!! The Centers for Medicare and Medicaid Services (CMS) Administrator has announced a May 23, 2005 start of enumeration for the National Provider Identifier (NPI). The NPI is the standard unique health identifier for health care providers that was adopted by the Secretary of Health and Human Services under the Health Insurance Portability and Accountability Act of 1996. The Administrator's announcement letter informs health care providers about the NPI, describes three ways to obtain an NPI, and gives them guidance as to what they should do once they have obtained their NPI.

The letter, which also provides contacts and resources should health care providers have questions about the NPI, can be viewed at http://www.cms.hhs.gov/hipaa/hipaa2/npi_provider.asp on the CMS Website.

Additionally, a new Medlearn Matters article regarding the NPI is also available at <http://www.cms.hhs.gov/medlearn/matters/mmarticles/2005/SE0528.pdf> on the web.

Note: DMEFree understands the NPI will not be implemented until May 23, 2007

Oxygen Claims More Info and Ideas...

Idea: To avoid O2 CMN issues you can send the Stationary Claim as its own 1500 form transaction (claim) with a CMN, question #5 would be D. And send the Portable O2 claim on its own 1500 form transaction (claim) with a CMN, question 5 would be Y or N.

Using the ST Modifier Method

You use the ST in the claim only on the Stationary line. When the clearinghouse sees the ST, we process the claim in a special way and remove the ST. It never goes to DMERC.

Scenario 1: Stationary O2 with **NO Portable** With CMN

Answer Question 5 = D Note: In this scenario a Portable Oxygen device is not in this claim at all.

Scenario 2: Stationary O2 **with Portable** With CMN Example claim has two lines E1390RR and E0431RR. The Patient **IS Mobile** within the Home.

Answer Question 5 = Y and Add the modifier ST to the E1390RR line (Stationary). The ST Modifier tells the clearinghouse that this procedure is for (ST)ationary equipment. If the ST Modifier is omitted in Scenario 2 and 3 the Portable will be Denied.

Scenario 3: Stationary O2 with Portable With CMN Example claim has two lines E1390RR and E0431RR. The Patient **IS NOT Mobile** within the Home. Answer Question 5 = N and Add the modifier ST to the E1390RR line (Stationary). The ST Modifier tells the clearinghouse that this procedure is for (ST)ationary equipment If the ST Modifier is omitted in Scenario 2 and 3 the Portable will be Denied.

These changes and implementation went into effect Monday May 2, 2005.

DMEFree Clearinghouse bills much more than DMERC!

The word is out! DMEFree clients are sending more Medicaid, Blue Cross and commercial claims than in previous months. DMERC is not the only plan requiring electronic billing. Our clearinghouse can process your Medicaid, BCBS and Commercial claims in the same easy manner as we process your DMERC Claims. Same price too! To see a list of the plans we bill point your browser to

http://www.dmefree.com/plans_we_bill1.htm