



*For RxDME2000 and DMEFree users!*

## Eligibility News

### **Medicare CMS has lifted the moratorium on new Eligibility signups.**

PC Solutions clearinghouse can now enroll customers who want to add Real-time Eligibility checking to their DMEFree or RxDME2000 Billing software! What can Eligibility checking do for a DME or HME provider? Gets your money to you faster. How? Read on....

1. Verify Patient Medicare Enrollment while they wait, before the equipment goes out!
2. Find out if they have met their deductible so you don't have to eat it!
3. Patients tell you they have Medicare all the time, but what if they have another plan and Medicare is secondary? You need to know this before billing!
4. And the most common problem today is you bill DMAC Medicare only to find out they are Medicare Advantage (HMO) and you tie up your money even longer.

The above problems can be solved if you Verify the Patients Eligibility before you give them the goods! Here is a brief Eligibility Q&A:

1. How much does it cost? \$.65 per eligibility check, there is a \$25.00 a month minimum.
2. What if I don't use it this month? You are charged nothing.
3. Do I have to get more software? No it's built into your software, only needs to be turned on.
4. When can I get started? Today! Email us!

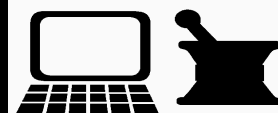
## Did you forget your ERNS!

**ERNS** , better known as Electronic remittance notices, provide you with claim payment / denial information. You might say, it's no big deal you get yours on paper EOB with your check right? Wrong, it is a big deal! When an ERN is sent to you through our clearinghouse, you get it the day Medicare authorizes payment. Although your check may not arrive until day 14-21 after claim submission, you will know via the ERN the claim was paid or denied approx 7 days (or less) from the day you sent it to Medicare! This way you can be informed of what money is coming your way or what claims you need to fix / resubmit! Once the PCSolutions clearinghouse obtains your electronic ERN, we make it look like the paper EOB and email it to you. Then we post this printed version and the raw data version (an 835) to our View Web Reports website. From this website you can view your payment history, download a copy of the EOB and download the 835 file for use with the Medicare Easy Print (Free software). In this tough market knowing where your money is, well is beyond important! PC Solutions provides the ERN services free to clients that bill claims through our clearinghouse.

## What's new at Medicare?

The Medicare DMACs are going through 'another' transition. No, not the NPI deadline one, no not the 'who gets the contract this week one', but the Consolidated EDI or (**CEDI**) one! This means instead of dealing with 4 DMACs there will appear to be only one. How does one keep up with all this new information? You can scan the Medicare websites all day, join a few List Serves or go to [WWW.DMEFREE.COM](http://WWW.DMEFREE.COM) and look at our **CMS RSS NEWS FEED.** We are posting all CMS and DMAC related emails / notices to our CMS News feed. Please subscribe (free), then using a browser (Firefox does a great job) the News feeds (articles) will automatically be posted to your browser for quick viewing.

# DME Notes



**P.C. Solutions**

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## Free Online Backup!

If you are like most of us, backing up is a pain. But your DME data is too valuable to risk! Here is a free, no hassle online backup service. Use this link

<https://mozy.com/?code=V3MR3L>

If you want us to set it up for you, sign up with Mozy for the Free service. You must use above code and then contact us.

## Support Notes:

To obtain the quickest response please start by sending us an email to [Support@dmefree.com](mailto:Support@dmefree.com)

If you do not have email you can go to [www.dmefree.com](http://www.dmefree.com) and click on the link... [Sales Questions Click here.....](#)

Or send us a fax at 860 974 1886

Or call our Voice mail at 860 974 1156

## IF YOUR SOFTWARE HAS EXPIRED:

Use our online registration screen by going to [www.dmefree.com](http://www.dmefree.com) , [select Program Expire? click here](#) using your clearinghouse account# you will be able to obtain an activation code.

## Online Resources for our clients

1. At [www.dmefree.com](http://www.dmefree.com) then Free Data find links to the NPI Registry and SADMERC.COM
2. Use our Knowledgebase it's a searchable Q&A , available at [www.dmefree.com](http://www.dmefree.com)
3. If your program has expired there's always a temporary code at [www.dmefree.com](http://www.dmefree.com)
4. View / Print all current and past reports, ERNs(\*) and claim data online at [www.dmefree.com](http://www.dmefree.com) click support then view reports link. (\*ERN's require provider approval and enrollment)
5. Now Available MSP (Medicare Secondary Claim billing) please contact us at [support@dmefree.com](mailto:support@dmefree.com) for more info.
6. Also Available Electronic claim billing to Medicaid, Blue Cross, Commercial payers and HMO's such as Medicare Advantage, Evercare, Aetna, Cigna and hundreds more.
7. Sick of writing monthly checks? We accept monthly claim payments using Visa, MasterCard, American Express and Paypal.
8. Would you like your monthly invoice Emailed? Instead of 'slow mail'. Let us know at [support@dmefree.com](mailto:support@dmefree.com)



*Thank you for doing business with PCSolutions / DMEFree!*