

BEFORE YOU UPDATE READ THIS PLEASE

UPGRADE
Supplement

DECEMBER 12TH,
2006



RxDME2000 UPDATE NEEDS SPECIAL ATTENTION!

This note is only for RxDME2000 users planning to update to version 2.15. It does not apply to DMEFree users.

Our support team will be happy to do the update with you, contact our office or follow the methods below.

We have found an update problem related to where the downloaded must be placed and where the update must be run from.

If the instructions below are not followed your transaction file will not have dates of service data any longer.

When you run the Check for updates function on the utility menu, get the update as normal **but when windows asks Run or Save, you need to select SAVE.**

Windows will then present you with the folder dialog box. Select your working RxDME2000 folder (see article in previous newsletter).

Once the download is completed,

DO NOT CHOOSE RUN.

Once download is completed, right click on the windows START button, select Explore and navigate to your working RxDME2 folder. Look for the file **dme2xxupdates.exe** and **click on it to start the update.**

It will run properly when started from within Explorer and from within the working folder.

We apologize for any inconvenience this may have caused. If you need assistance do not hesitate to contact us at support@dmefree.com